

Committed to developing "Conscientious, Confident & Caring quality nursing professionals" MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

Smt. Bakul Tambat Institute of Nursing Education (Affiliated to MSBNPE, MNC, MUHS & INC, NAAC Accredited)



# QUALITY CARE AND PATIENT SAFETY PRACTICES FOLLOWED BY TEACHING HOSPITAL (2022-23)

Karvenagar, Pune - 411 052. To (020) 25475020, 25477557 Website : www.mksssbtine.ac.in E-mail : btine03@gmail.com / btine@maharshikarve.org The sel fring and

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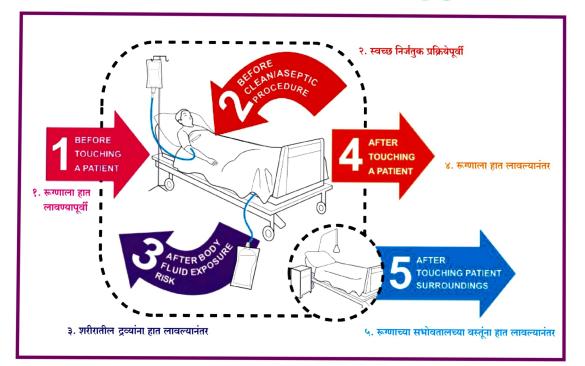
#### LIST OF BUNDLE PROTOCOLS FOR QUALITY OF CARE AND PATIENT SAFETY.

Sr. no.	Bundle Protocol
1	Hand Hygiene
2	Peripheral IV Cannulation Process
3	Central Line- Insertion Bundle
4	Central Line- Maintenance Bundle
5	Catheter associated urinary tract infection
	(CAUTI) Bundle
6	Ventilator associated Pneumonia (VAP) Bundle
7	Ventilator associated Pneumonia: Maintenance
	Bundle
8	Central Line Associated Blood Stream Infection
	(CLABSI)
9	Peripheral Line Associated Blood Stream Infection
	(PLABSI)
10	Needle stick infection (NSI)
11	Reverse barrier
12	Barrier Nursing
13	Air-born infection prevention

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## Deenanath Mangeshkar Hospital & Research Center

### **5 Moments for Hand Hygiene**



### **7 STEPS OF HAND HYGIENE**



Palm to Palm तळहात ते तळहात



Finger interlocked बोटे एकमेकांमध्ये अडकवणे

Take 2 pumps of Hand rub / Liquid antiseptic soap solution



Palm to back, fingers over faced तळहाताने दुसऱ्या हाताला मागील बाजूने बोटांच्या साहाय्याने चोळणे



Rotational rubbing of thumb in palm तळहाताने अंगठा गोलाकार पद्धतीने चोळणे





Palm to Palm, finger interlaced तळहात आणि बोटे एकमेकांमध्ये अडकवणे



Rotational rubbing of fingers in palm हातांची बोटे गोलाकार तळहातावर फिरवणे

Step 7 : To be washed till elbows (critical areas and invasive procedures)

Each step 6 times

Rubbing of each wrist प्रत्येक मनगट चोळणे

## PERIPHERAL IV CANNULATION PROCESS













LV. site appears healthy		An open of plants
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States of Longian Division		Statement of the local division in which the local division in the

Clean IV tray and arrange all required equipment
Patient identification and education
Perform hand hygiene

Vein selection and application of tourniquet
Clean and disinfectcannulation site

with antiseptic (Chlorhexidine)

Wear right size sterile gloves

Cannulate the vein and release the tourniquet

Apply sterile transparent semipermeable membrane dressing (Tegaderm) and label with date and time

Attach Q Syte (Closed luer access devices )
Scrub the hub of Q Syte before access with alcohol

Flush the Cannula with 0.9% Normal Saline syringe

Dispose used equipments appropriately

Document in patient's medical record Monitor daily for IV related complications

#### and replace if necessary











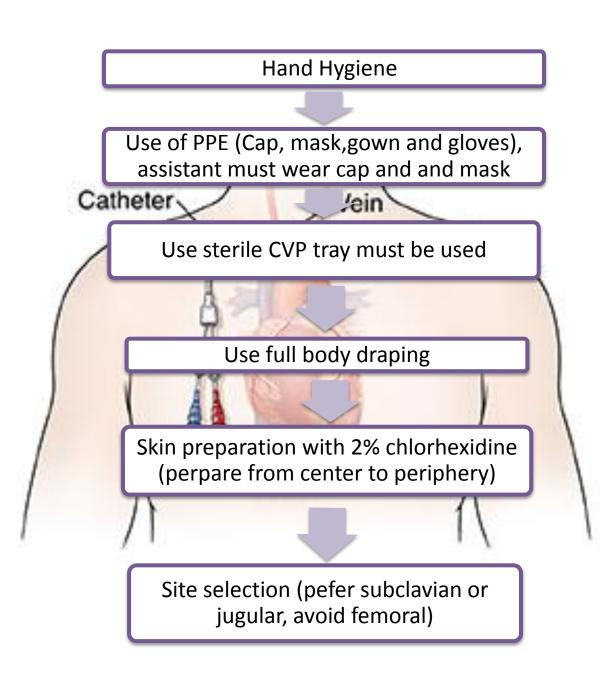


#### **IV CATHETER MAINTENANCE BUNDLE**

Hand Hygiene Scrub the Hub IV Sets Change According to Hospital Protocol Flushing According to ACL Protocol



#### **Central Line : Insertion Bundle**

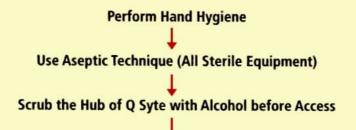


## CENTRAL LINE MAINTENANCE BUNDLE



INS





Flush with 0.9% Sodium Chloride solution and always use 10ml diameter syringe and flush5-10 ml 0.9% NaCl in every lumen



1	Flushing with No Therapy	Blood Draws	Blood Product Administration	Parenteral Nutrition	Intermittent
1	Nonvalved-at least q 24 hrs Valved - at least weekly	Predraw 5 ml Postadmin 10 ml	Preadmin 5 ml Postadmin 20 ml	5 ml	Min 5 ml

#### For Blood Sample Collection

- Collect articles required for Blood Sample Collection
- Scrub the hub of Q Syte with alcohol
- Withdraw 10 ml Blood from Q-Syte with Sterile technique and keep aside
- Take another syringe withdraw sample as required
- Flush with minimum 0.9% NaCl using 10 ml diameter syringe at each and every lumen with push-pause technique



Ensure all connections are secure

Clamp the lumens when not in use

Cover the ports of the lumen with sterile drape

Change Tegadermdressing at insertion site every 7days or when oozing, loosened, soiled

Label with date & time on the dressing

Do proper documentation and stabilize the patient



## CATHETER ASSOCIATED URINARY TRACT INFECTION (CAUTI) BUNDLE



#### Hand hygiene

Insert the catheter following sterile techniques

Use single use xylocaine jelly

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Secure the catheter to lower abdomen

Collection bag should be always placed below the bladder, not resting on floor or bed (during shifting)

Use closed drain system (Sample collecting port should be present)

Empty the drainage bag in clean containers

Ensure the urinary catheter is free of kinking

Provide perineal care with normal salinetwice a day

Use Gloves and other PPE's during manipulation of catheter or collection bag

Assess the need for indwelling urinary catheter

## VENTILATOR ASSOCIATED PNEUMONIA (VAP) BUNDLE



nm

#### Hand hygiene

Sedation vacation

Trial for weaning and decannulation daily

Provide semirecumbent position (30-45 degree)

Subglottic suctioning connected with adequate pressure (45-50 mm H<sub>2</sub>O)

Maintain Endotracheal cuff pressure between 20-40 mm H<sub>2</sub>O

Use new catheters every time for Oral suction

Use Separate oral care brush for every patient and stored clean and dry

Use inline suction

Keep fluid in Inline suction apparatus dry and sterile

All respiratory therapy equipments to be kept dry and sterile



**Use inspiratory filter** 

**Provide enteral feeding** 

Consider declaration of antibiotics or narrow spectrum antibiotics



#### Ventilator associated pneumonia: Maintenance bundle

Hand Hygiene

Sedation vacation

Daily trial to be given for weaning and decannulation

Semirecumbent position to be maintained (30-45 degrees)

Subglottic suctioning to be maintained with adequate pressure (45-50 mmHg)

Maintain endotracheal cuff pressure (20-35 cmH<sub>2</sub>O)

New catheters to be used for oral suctioning everytime

. And

Oral care to be given with cholrhexidine

Use inline suction apparartus and keep it clean and dry

All respiratory equipment to be kept clean and dry

Inspiratory filter to be used

Provide enteral feeding

Consider de-escalation of antibiotics



#### Deenanath Mangeshkar Hospital & Research Centre



Since Sep 24, 2019						
		DEENANATH MANGESHKAR HOSPI	TAL AND RESEARCH CENTER			
		CAUTI BUNDL				
Issue No. Issue Date Prepared by Approved by Issued by						
03	01-Jan-2022	Vasudha Shingte, Gayatri Wad Infection Control Associates Ujwala Kadam Infection Control Nurse	Dr. Sampada Patwardhan HOD Microbiology & Infection Control Officer	Quality Manager		
Catheter Associated Urinary Tract Infection						
Ins	Perform Hand hygiene & wear sterile gloves Insert the catheter using an aseptic technique and sterile equipment & single use xylocaine jelly					
Secure the catheter to the lower abdomen & place the collection bag below the bladder but NOT on the floor						
Ens	sure the ca	theter is free of kinks	at all times			
Use a closed drain system (with a sample collection port) & empty the bag into a clean container from time to time						
Provide perineal and catheter care with normal saline twice a day						
Use gloves and other PPE during manipulation of catheter or collection bag						
Re- assess the need for indwelling urinary catheter from time to time						



#### Deenanath Mangeshkar Hospital & Research Centre



	DEENANATH MANGESHKAR HOSPITAL AND RESEARCH CENTER					
CAUTI BUNDLE CARE						
Issue No.	Issue Date	Prepared by	Approved by	Issued by		
03	01-Jan-2022	Vasudha Shingte, Gayatri Wad Infection Control Associates Ujwala Kadam Infection Control Nurse	Dr. Sampada Patwardhan HOD Microbiology and Infection Control Officer	Quality Manager		



Perform Hand hygiene & wear required PPE

Put full draping on the patient & use a sterile central line insertion tray

Prepare skin with 2% chlorhexidine (e.g. AHD 3000) from center to the periphery

Select insertion site (subclavian and jugular preferred, avoid femoral) & use full length sterile USG probe cover

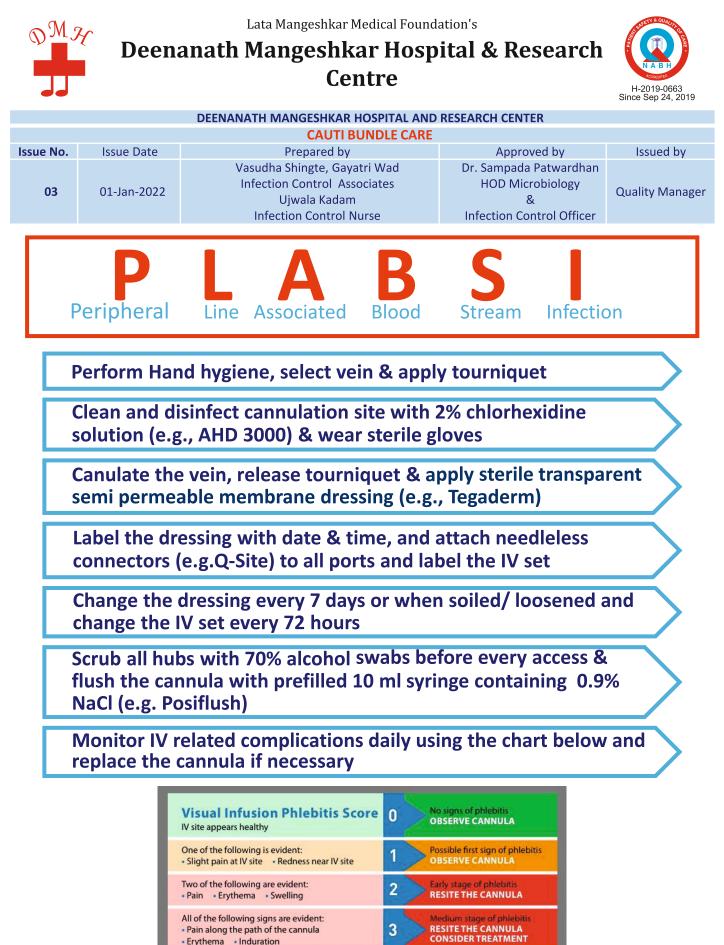
Connect 3 way and attach the adequate number of needleless connectors (e.g., Q site) to the central line

Apply transparent semi permeable membrane dressing (e.g., Tegaderm) in a way that the insertion site is visible

Label the dressing with the date and time & cover central line ports with a sterile drape

DM.	<b>Deenanath</b>	Lata Mangeshkar Medical Found Mangeshkar Hosp Centre		H-2019-0663 Since Sep 24, 2019		
lssue No. 03	Issue Date	NATH MANGESHKAR HOSPITAL AND CAUTI BUNDLE CARE Prepared by Vasudha Shingte, Gayatri Wad Infection Control Associates Ujwala Kadam Infection Control Nurse	Approved by Dr. Sampada Patwardhan HOD Microbiology & Infection Control Officer	Issued by Quality Manager		
	Central Line	Associated Blood	Stream Infection	ntenance lle		
n	•	giene & Scrub the hu ctor (e.g. Q-site) wit				
F c iı	Flush every lumen with prefilled 10 ml syringe containing 0.9% normal saline( e.g. posiflush) intermittently & after blood draws					
a	For parenteral nutrition & blood product administration: flush with 5ml pre and 20ml post administration					
F	or line not in use	e: Flush every lumen	in each shift	$\geq$		
	hange IV sets ev ocumentation o	ery 72 hours and ma f all changes	intain proper			
	ot in use & cove rape	r the ports of the lur	nen with a sterile			
d	•	ent semi permeable r aderm) at insertion s , soiled		if		
2. 9		<b>For Blood Sample Collec</b> blood sample collection onnector (E.g., Q site) with alcoho needleless connector (E.g., Q site	l swab before access	keep aside		

- 3. Withdraw 10 ml blood from needleless connector (E.g., Q site) with sterile technique and keep aside
- 4. Take another syringe and withdraw sample as required
- 5. Push the earlier drawn blood in lumen
- 6. Flush every lumen with prefilled 10 ml syringe containing 0.9% Normal saline with push-pause technique



- All of the following signs evident and extensive: • Pain along the path of the cannula • Erythema • Induration • Palpable venous cord
- All of the following signs are evident and extensive:
   Pain along the path of the cannula
   Erythema
   Induration
   Palpable venous cord
   Pyrexia
   Consider the cannula
   Consider the cannula
   Erythema
   Induration
   Palpable venous cord
   Pyrexia
   Consider the cannula
   Consider the cannula
   Erythema
   Induration
   Palpable venous cord
   Pyrexia



#### Deenanath Mangeshkar Hospital & Research Centre



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CAUTI BUNDLE CARE						
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03	01-Jan-2022	Vasudha Shingte, Gayatri Wad Infection Control Associates Ujwala Kadam Infection Control Nurse	Dr. Sampada Patwardhan HOD Microbiology & Infection Control Officer	Quality Manager		



Perform Hand hygiene & wear required PPE

Sedation vacation & daily trial for weaning and decannulation

Maintain semi-recumbent position at 30-45 degrees

Maintain sub-glottic suctioning at 35-45mm Hg and endotracheal cuff pressure at 25-40 cm H2O

Fresh new catheter to be used for oral suctioning each time

Oral care to be given with 0.2% Chlorhexidine in each shift

Use inline suction apparatus & inspiratory filters; ensure all respiratory equipment is kept dry

**Consider de-escalation of antibiotics** 



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# **Needle Stick Injury**

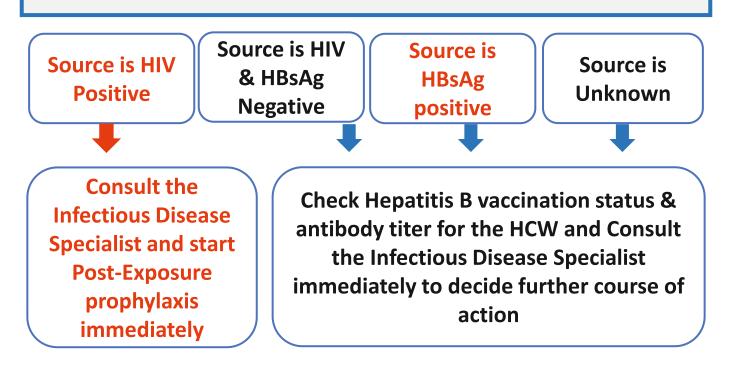
If Health Care Workers sustains Needle Stick Injury or mucosal splash:

Do not put injury site in mouth, do not squeeze, allow free bleeding; Wash hands with soap and water

Go to staff clinic (08:30 AM – 06:30 PM) and in ER at night time (06:30 PM-08:30 AM) & inform the incidence to Nursing supervisor/Head Nurse/ICN

Baseline blood samples of healthcare worker and source patient (if known) to be sent immediately to the lab to test for HIV, HBsAg & HCV & initiate incidence form in Casualty

Follow appropriate treatment regimen immediately after incidence:



# **Airborne Isolation**

FOR YOUR PROTECTION



BEFORE YOU START YOUR TASK, PLEASE WEAR A MASK

Please wear a **N95** mask before entering this patient's room.

# Reverse Barrier

Please remember to:

Perform Hand Hygiene

Wear PPE (Cap, Mask, Gown, Gloves) and perform the required task

Remove PPE within the unit

Perform Hand Hygiene





# **Barrier Nursing**

Please remember to:

Perform Hand Hygiene

Wear PPE (Cap, Mask, Gown, Gloves) and Perform the required task

Remove PPE within the unit

Perform Hand Hygiene





Maharshi Karve Stree Shikshan Samstha's Smt. Bakul Tambat Institute of Nursing Education, Karvenagar, Pune- 411052

# NABH CERTIFICATE FOR PATIENT SAFETY AND

**QUALITY OF CARE** 



#### The award of NABH Accreditation means that the organisation ensures:

- 1. Commitment to create a culture of quality, patient safety, efficiency and accountability towards patient care.
- 2. Establishment of protocols and policies as per National/International Standards for patient care, medication management, consent process, patient safety, clinical outcomes, medical records, infection control and staffing.
- 3. Patients are treated with respect, dignity and courtesy at all times.
- 4. Patients are involved in care planning and decision making.
- 5. Patients are treated by qualified and trained staff.
- 6. Feedback from patients is sought and complaints (if any) are addressed.
- 7. Transparency in billing and availability of tariff list.
- 8. Continuous monitoring of its services for improvement.
- 9. Commitment to prevent adverse events that may occur.

Maharshi Karve Stree Shikshan Samstha's Smt. Bakul Tambat Institute of Nursing Education, Karvenagar, Pune- 411052

# MAHARASHTRA POLLUTION CONTROL BOARD CERTIFICATE

Maharshi Karve Stree Shikshan Samstha's Smt. Bakul Tambat Institute of Nursing Education Karvenagar, Pune- 411052

# CERTIFICATE OF APPROVAL

(Chaitnya Institute of Mental Health)



#### CERTIFICATE OF APPROVAL

A Division of IRCLASS Systems and Solutions Private Limited)

This is to certify that the Quality Management Systems of

Organisation: Chaitanya Institute for Mental Health

Address:

H.O. & Site : Bhagat Puram, Srv. No. 31/A, Kondhwa BK, Near Khadi Machine Chowk, Pune - 411 048, Maharashtra, India

4 - Sites

Support Location & Scope: Refer Annexure

has been assessed and found conforming to the following requirement

Standard: ISO 9001:2015

Scope:

Provision of Psychosocial Rehabilitation Programs, De Addiction & Rehabilitation Programs, Geriatric and Dementia Care

Certificate No.: IRQS/190100774

Original Certification Date : 07/09/2016

Current Date of Granting : 06/09/2019

Expiry Date : 05/09/2022



Suma

Shashi Nath Mishra Head IRQS

This approval is subject to continued satisfactory maintenance of the Quality Management Systems of the organization to the above standard, which will be monitored by IRQS. The use of the Accreditation Mark indicates accreditation with respect to activities covered by the certificate with accreditation no. Co7L. Condition Overleaf COA/IRQS/RvA/QMS/Rev 00

Head Office: 52A, Adi Shankaracharya Marg, Opp.Powai Lake, Powai, Mumbai - 400 072, India.